

Getting in and around your home, home security and safety.

In order to get the best out of your home, you need to be able to move around it easily and safely, and you need to be able to get in and out of it too whenever you choose.

Many of our clients are referred to us by the NHS or council for handrails and/or other support following a stay in hospital.

This can often be a good time to look at other aspects of your home with an eye to your future independence and safety. We can help you make the changes you need to stay in your home if you choose. We will listen to you, assess your needs and tailor our services to meet your requirements.

Small changes

It may be possible that some smaller aids will help you move about your home more easily.

These might include:

- ▶ additional stair and grab rails, widening doors, or a bed rail to help make getting out of bed easier
- ▶ a ramp to the front door.
- ▶ fitting a key safe to ensure that someone you trust can always get in should you need assistance
- ▶ improving your locks to ensure you feel safe and secure in your home

Some equipment is available free of charge but we also have a further range of aids to daily living available to buy in our Support My Life catalogue.



Bigger changes

Should you prefer or need a bigger change you may be entitled to a Disabled Facilities Grant, and we can advise you on this, but if not, we can still help you with the process of making the changes you want to help you stay independent at home.

Take a look at our catalogues and information to give you an idea of what is possible.

If you like what you see, we can help and take the worry out of the process.

Our experienced technical staff will visit free of charge to discuss your needs and the changes required. If you decide to go further, we will charge a fee and full details of how we work are included in this folder.

What our clients say.....

'What a brilliant service, the stair rail is simply beautiful and has allowed my husband to be discharged from hospital as he failed his stair assessment. Thank you so much.'

What our partners say.....

'I have found Care and Repair to be an extremely valuable service. They always respond quickly to referrals and communication from them regarding any issues is excellent.'

We have carried out over 8,000 minor adaptations to prevent falls.



Bathrooms and kitchens

Bathrooms and kitchens often need to be changed to help our clients manage day-to-day living independently. At Care & Repair, working with our clients to help them choose the best options for them and making sure the process goes smoothly, is part of our daily work. So, we start by listening to our clients and making an assessment.

Small changes

It may be possible that some smaller aids will help you use the kitchen or bathroom you already have, safely and comfortably. Some equipment is available free of charge but we also have a further range of aids to daily living available to buy in our Support My Life catalogue, and we can advise you on the best products for you.

Bigger changes

Should you prefer or need a bigger change, you may be entitled to a Disabled Facilities Grant. We can advise on this, and if not, we can still help you with the process of making the changes you want to use your bathroom or kitchen comfortably and safely.

Take a look at our brochure to give you an idea of what is possible, from alterations to your bathroom, to wet rooms and even extensions.

If you like what you see, we can help and take the worry out of the process.

Our experienced technical staff will visit free of charge to discuss your needs and the changes required. If you decide to go further, we will charge a fee, and full details of how we work are included in this folder.



What our clients say.....

'I can't get over to this day how easy it was. I was very anxious about the work being done – but I could not be less stressed. Nothing was too much trouble.'

'We are always included in the conversation, and each stage was checked for being ok.'

'Liaison with the council was very good.'

'There's no price on peace of mind, you get control back over your own life.'

[Extension with wet room for a family with a disabled child]

What our partners say.....

'The service you provide is always done very, very well, and your staff that complete the work are always very helpful, and always communicate problems if relevant'.

Increasingly private clients are approaching us to install level access showers – see our separate brochure.



Maintaining and improving your home

Home repairs, whether large or small, can be a worry, particularly if it is not easy for you to check the work and find reliable trades people.

At Care & Repair, we can offer a range of options to give you peace of mind when you need to make repairs or improvements to your home.

Small changes and/or work you can organise yourself

Leeds Directory - see our separate information to help you find reliable tradesmen, but if you would like help organising and overseeing the work we can help you too.

Bigger jobs

We can take the worry out of making major repairs to your home, such as:

- 📍 Roofing
- 📍 Extensions
- 📍 Re-wiring
- 📍 New boilers and heating systems
- 📍 Damp proofing
- 📍 Driveways

Our experienced technical staff will visit free of charge to discuss your needs and the changes required. If you decide to go further, we will charge a fee. Full details of how we work are included in this folder.



What our clients say.....

'We are very grateful for the help from you to enable my parents to have a new boiler fitted, we now have peace of mind that they will be warm this winter. They still can't believe how much you have helped them.'

What our partners say.....

'I would like to take the opportunity to praise your contractors. I find them very pleasant to work with, responsive to my needs and extremely competent. My job would be much more problematic without your service. Please keep up the good work.'

We have helped ensure over 2,500 people have properly heated homes.



How we work and paying for the work

How we work

If you decide to make bigger changes to your home, we will make sure you have the full support from our technical staff. If necessary, they will visit free of charge to discuss your needs and the changes required. If you decide to go further, we will charge a fee.

This support will include:

- 📌 Drawing up a schedule of work
- 📌 Dealing with any statutory approvals required, e.g. planning permission, building regulations, etc., on your behalf
- 📌 Tendering the work to our approved contractors to give you the best value for money
- 📌 Where appropriate, we can complete VAT exemption forms (subject to availability) on your behalf
- 📌 We will oversee the work whilst the contractor is working at your home
- 📌 We will make sure you are happy with the work before the contractor is paid
- 📌 We will try to give an example of the cost breakdown of typical works in advance



Paying for work to your home

At Care & Repair, we try to help everyone needing work to their homes, to maintain their independence and well-being, whatever their income and resources.

As part of our holistic assessment, we will do a benefit check to ensure you are getting all the income to which you are entitled. This may be very important, as receiving benefits can ensure you are eligible for help with the cost of work to your home.

We may also have some resources to help with the cost of minor repairs, security, heating, and energy-efficiency measures.

Adaptations may possibly be subsidised or covered by a Disabled Facilities Grant from the Council. Information on this is supplied separately.

If you are not eligible for financial help through a grant, we can still help you with the process of getting work done.

What our clients say.....

'He loves his new space and has really settled in. It has given him so much confidence and independence I just didn't expect.....it's been heart warming to watch.'

[Disabled adaptation, bedroom and bathroom]

What our partners say.....

'The service is great both for hospital & community OT's. The staff are usually really flexible & accommodating wherever possible, & it is great to be able to discuss directly with the fitter when needed. Thank you'

We have helped over 25,000 people to regain their independence after a stay in hospital.

